CHARTER BUS DROP OFF AND PICK UP FOR CARNIVAL SUNSHINE CRUISES FROM NORFOLK

PASSENGER DROP-OFF:

- BUSES FIRST GO TO CARNIVAL'S SATELLITE PARKING LOT, <u>CEDAR GROVE 1000</u>
 <u>Monticello Ave</u> to drop off luggage. Enter the bus stop loop at the corner of Monticello
 Ave and Virginia Beach Blvd. Please call 757-567-2131 before arriving at Cedar Grove so
 that luggage porters are ready for your arrival. Once luggage is removed from the bus,
 call 757-567-2131 to let us know you are on the way to the terminal. We will arrange to
 admit your bus into the terminal.
- PASSENGERS MUST HAVE TRAVEL DOCUMENTS, IDs, CANNED BEVERAGES, DAY ONE NEEDS, AND CARRY-ON LUGGAGE WITH THEM ON THE BUS WHEN IT LEAVES CEDAR GROVE - NOT IN CHECKED BAGS OR UNDER THE BUS. THE GROUP WILL NOT HAVE ACCESS TO STORAGE UNDER THE BUS AT THE TERMINAL.



PASSENGER PICK-UP:

- Terminal staff will work with the bus company, driver, Carnival Guest Services, and group leader to schedule and coordinate ship debarkation and pick-up time.
- Bus must stage at Harrison Opera House, 160 W. Virginia Beach Blvd.
- Once <u>all</u> passengers have cleared Customs at the terminal, they will gather at a predetermined location.
- Terminal staff will notify the driver that the group is ready to pick up and the bus can proceed to the terminal. Luggage and passengers will be loaded as expeditiously as possible inside the terminal.

